



Place of Hearing: Koksara
Appeared:

1. **For the Complainant** – Sri Rasik Raj Kand, Repr. By Sri Rudra Prasad Kand, At/Po-Ampani, Dist.-Kalahandi.
2. **For the Respondent** – Sri Deepak Kumar Sahoo, SDO Elect. Charbahal, TPWODL.
Complaint Case No. BPT-252/2024

Sri Rasik Raj Kand,
Repr. By Sri Rudra Prasad Kand,
At/Po-Ampani,
Dist.-Kalahandi.

Con. No. 9044-5215-0074

COMPLAINANT

Sri Deepak Kumar Sahoo,
SDO Elect. Charbahal,
TPWODL.

-Versus-

OPPOSITE PARTY

.....
GIST OF THE COMPLAINT:

1. The complainant consumer Sri Rasik Raj Kand, Repr. By Sri Rudra Prasad Kand, At/Po-Ampani, Dist.-Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Koksara on dt. 12.06.24, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/ General Purpose supply with CD of 0.5 KW having consumer no- **9044-5215-0074** under SDO Elect. Charbahal.
- 2) As complained by the complainant the provisional/average bill was generated after demolishing of house since 2015.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To withdraw the provisional/average bill was raised since 2015 after demolish of house.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (SDO Elect. Charbahal) in its counter reply and course of hearing submitted as follows:

- 1) PVR: 10/07/2024
- 2) Bill details from May 2001 to September 2023
- 3) Date of supply 01/01/1990
- 4) Category: LT/General Purpose
- 5) Connected Load 0.5 KW



- 6) Meter No – 317494
- 7) Installed on N/A
- 8) CMR: N/A
- 9) The meter status Bill Stopped
- 10) Facts of the complainant: Revision of abnormal bill
- 11) As written version submitted by SDO Elect. Charbahal as follows:
 - As per PVR, consumer supply was not available from 2015 to till date.

FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing. The OP submitted that as per PVR, consumer supply was not avail from 2015 to till date.
- As per billing database the complainant was paid till 03/2015 and the provisional bills were generated till 09/2023 mentioning premisses locked.

ORDER **31.07.2024**

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

- To withdraw the bill from 11/2015 to 09/2023.
- The complainant is directed, if reconnecting the same power supply to the same premises, to deposit the fixed charges as appropriate prior to reconnection of the power supply.

The case is disposed of accordingly.

Compliance report must be submitted to the Forum by the opposite party after compliance otherwise it will be treated as non-compliance.

Compliance Month-August-24

B. NAIK
Co-Opted Member

Co-Opted Member
CRF, Bhawanipatna

K.K. PATTNAIK
MEMBER (Fin.)
MEMBER

Grievance Redressal Forum
TPWODL, Bhawanipatna

R.K. NAIK
PRESIDENT

PRESIDENT
CRF, Bhawanipatna

Copy to: -

1. Sri Rasik Raj Kand, Repr. By Sri Rudra Prasad Kand, At/Po-Ampani, Dist.-Kalahandi.
2. SDO Elect. Charbahal, TPWODL.
3. EE, KWED, Bhawanipatna.
4. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

“If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums.”